



Professional Services Group

Services

The following features available through JBDev's Professional Services Group:

PROJECT MANAGEMENT

Benefit from JBDev's many years of expertise in professional project management.

ON-SITE TRAINING

Customized on-site training for associates, managers, and support personnel.

POLICY REVIEW

Provide consultation on implementation of new policies as well as changes in labor law.

CUSTOM PROGRAMMING

To integrate JBDev Express with other applications, custom programming is provided.

CONSULTING

Provide technical and best practices consulting throughout the implementation cycle.

Maximize your investment.

Maximize your investment with JBDev Express by using our years of expertise. The JB Developers Professional Service Group is directly available to you and provides an on-site project management team for your hospital staff to collaborate with, creating a suitable environment for successful and on-time installation of the JBDev Express System.

Quality services are a key factor in a complete business solution. As important elements in the successful launch of any new system, our professional experts can enhance regular business procedures, update the technology of your system, improve the quality of management information, and also help with creating a more effective working environment.

JB Developers Professional Service Group is available to provide project management, custom coding for integration, training, business analysis, and of course implementation. The JBDev Express team of experts are utilizing the power of the JBDev Express solution to enhance your many hospitals needs. This high level of expertise and service can maximize your investment in JBDev Express and help your business execute all unique policy-specific requirements.

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PROJECT MANAGEMENT EXPERTISE

Managing available resources for a quality implementation, services include:

- Development of implementation schedule which establishes deadlines, requirements, realistic expectations and achieves project goals.
- Sticking to the set deadline dates, and not using any other resources which were not previously agreed to.
- Effective project finalization by assigning and managing resources according to the project's needs.

PROVEN IMPLEMENTATION METHODOLOGY

Ensuring successful implementation means completing all processes of the implementation plan, services include:

- Defined plan including cliental goals and completed post-production evaluation of if goals were completed. 24/7 support services are also a part of the JBDev Express package.
- Weekly meetings regarding the project plan create clear communication and reduce chance for delayed implementation.

FUNCTIONAL EXPERTISE

Assisting with knowledge of payroll policies and practices, services include:

- Review, re-engineer and configure pay policies and practices to create more efficiency.
- Customized on-site training to assist your associates, managers, and support team with fully understanding the system.
- Insight into setup options that will take complete advantage of the system's flexible module.

TECHNICAL EXPERTISE

Providing knowledge with technical support issues, services include:

- Providing full system integration services between existing systems and JBDev Express.
- Support in configuration of Windows NT server operating systems and JBDev Express terminals.
- Creating ease in placing old data into Express electronically, cutting out the mess of data re-entry.

JBDEV EXPRESS IMPLEMENTATION METHODOLOGY

